Ivo Mavrodinov

+359.884.021.905 • ivo@mavrodinov.me

mavrodinov.me • Sofia, Bulgaria

A proactive quality engineer with extensive experience in the fields of product and time management, fintech, insights/AI, growth, and startups. Strong advocate for early testing (shift-left) with a proven track record of improving product quality through large scale testing initiatives, strategic automation, and fostering a collaborative testing culture across teams.

EXPERIENCE

2020 - 2024 / Senior Quality Engineer / Productboard (remote, startup)

- accelerated project delivery and increased release confidence by implementing early testing (shift-left) into the development lifecycle across multiple teams and tribes

- ensured successful deployment of major features and initiatives by organising comprehensive test and release strategies, led functional, integration, and exploratory testing sessions

- increased developer confidence and production service quality via automated test suites - Cypress, TypeScript, Ruby on Rails, GitHub Actions

- collaborated with engineering and infrastructure teams to design, run, and monitor performance testing strategies for new microservices and identify load bottlenecks - K6, Datadog

- partnered with product/engineering managers and designers on thoroughly aligning on sprint work-acceptance criteria, testability, UX and potential complexities to ensure successful path of sprint planning

- improved QA department growth by mentoring junior members, helped interview and onboard new joiners. Member and active speaker of the Quality guild, sharing knowledge across the organisation.

2020 / QA Engineer / Leap Fund (remote, consultancy)

- developed and executed a comprehensive pre-launch test strategy to ensure all application components met client specifications and requirements

- conducted functional, integration, and cross browser testing on the whole product to identify and resolve all critical issues early

- implemented a full automation test suite with Cypress and Jest to ensure consistent test coverage across future updates and releases

- reported functional and UX issues and collaborated closely with developers to resolve them in time to maintain release strategy on track

2018 - 2019 / QA Engineer & Software Developer / camel active (remote, freelance)

- led and performed functional and cross browser testing of an internal B2B app solution of newly requested client features

- extended existing and implemented new client feature requests - data migrations, CMS updates, user statistics, user access permissions and data updates - Ruby on Rails, Postgres, Active Storage, RSpec, Pundit

- collaborated on code reviews, specifications, and bug fixes to ensure new feature releases adhere to client needs

2019 / QA Consultant / Plant Snap ETL

- improved team onboarding and collaboration by introducing client specific internal guides, test data and documentation based on client requests. Implement common QA processes across all development teams

- created and maintained test suites for mobile application products to ensure clear and visible test coverage for engineering teams

- conducted functional, acceptance, and performance testing for iOS, Android, and backend API applications for major timed releases

EXPERIENCE

(continued)

2015 - 2018 / QA Engineer / Harvest (remote)

- owned and led functional and acceptance testing across the full company product suite - web, API, desktop, iOS and Android
- prepared, organised and maintained comprehensive test suites and app specific internal documentation to ensure clear and efficient testing for development teams
- conducted integration testing of third party apps (Slack, GitHub, Basecamp, etc.) to ensure service readiness and status uptime
- developed and maintained automated test suites in Selenium and Ruby to keep faster regression cycles and continuous integration
- closely collaborated with product and development teams to optimise and extend QA processes and improve workflows and overall testing effectiveness
- identified and communicated UX issues to product owners with actionable recommendations for design improvements
- helped handle externally reported issues. Investigated, tracked and updated customer communication

2013 - 2014 / QA Team Lead / Skrill (now Paysafe Group)

- greatly improved quality and state of the main front end application by leading a team of 7 testers, managing manual, automated, and security testing
- planned, distributed and helped with sprint automation tasks - Selenium, Ruby, Capybara stack
- led and performed integration testing of external third party services, including security, payments, and anti fraud checks. Ensured timed release readiness.
- closely aligned with product managers, business analysts, and managers on cross team release cycles, dependencies and release schedules
- represented QA during internal and external PCI DSS security audits, contributing to successful audit outcomes and ensuring security compliance with industry standards
- reduced potential release bottlenecks by facilitating cross team sync ups to identify and address dependencies between cross functional teams and their deliverables

2011 - 2013 / QA Specialist / Skrill (now Paysafe Group)

- performed acceptance, functional and integration tests against existing and newly developed restful services
- collaborated with customer facing teams to investigate and resolve production issues reported by key customers and corporate clients
- created database reports, test data and validations to speed up testing and sprint work - Oracle/Postgres
- coached and mentored new team members on existing test processes and service functionalities
- analysed and reported potential dependencies between newly developed features and existing cross team functionalities

EDUCATION

New Bulgarian University (NBU), Sofia, Bulgaria

B.A., Egyptology and English, June 2010, GPA 5.33/6.00

Related courses: Information Technologies and Informatics